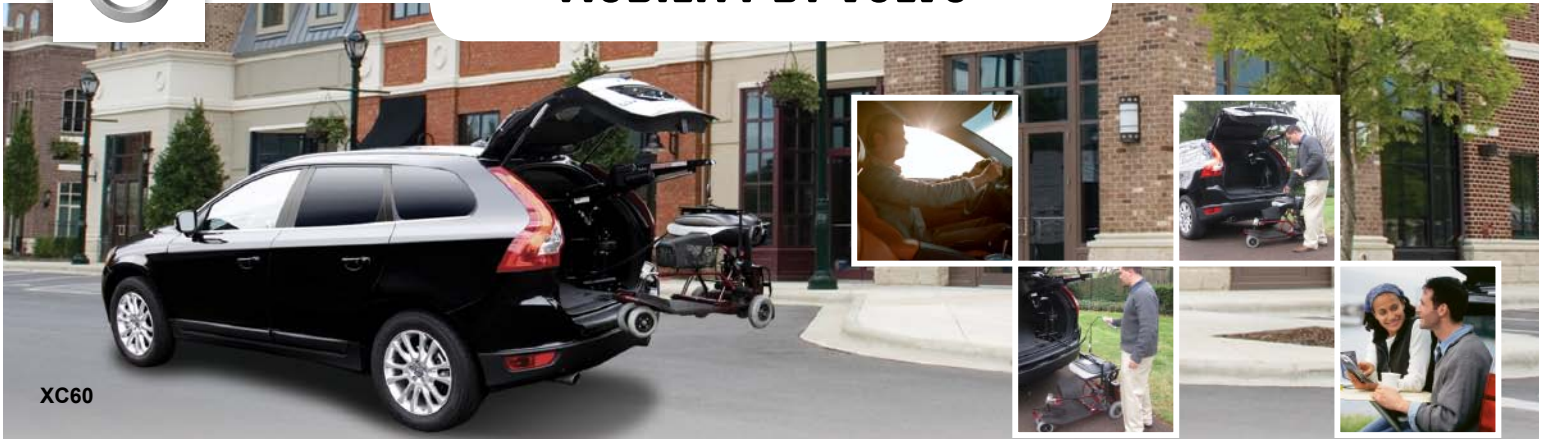




MOBILITY BY VOLVO



XC60

Mobility by Volvo embodies the Volvo philosophy that every Volvo is designed and built to meet the universal human concerns for safety, quality, and the environment. The goal is to assist persons with special transportation needs achieve the freedom, comfort and safety that a specially adapted Volvo can provide.

MOBILITY BY VOLVO OFFERS

- Up to \$1,000 in financial assistance toward the cost of adding adaptive equipment to an eligible new Volvo, and up to \$200 on an alert hearing device, per vehicle.
- Mobility by Volvo Information Kit – please call or email us to receive a Claim Form and a Directory of Driver Assessment Centers, Modifiers and Government Agencies.

MOBILITY BY VOLVO PROGRAM RULES

Please see your local Volvo retailer for complete program details and vehicle eligibility.

- **PROGRAM DATES** – *January 4, 2011 through January 3, 2012*
- Offer is limited to \$1,000 toward the cost of adding adaptive equipment, and \$200 on an alert hearing device, per vehicle. Maximum reimbursement is \$1,000. Offer open only to legal U.S. residents. Offer is not transferable.
- Offer only available for purchases of 2010, 2011 or 2012 model year new vehicles, properly retired courtesy cars, and retired demonstrators. Offer cannot be applied to the purchase of any other model year Volvo, any other model year courtesy car, models sold directly or indirectly outside of the United States, and/or VCIC (overseas delivery) program sales. Vehicles purchased as used are not eligible.
- Claims must be submitted within 180 days of vehicle purchase.
- Factory installed or retailer installation options, such as running boards and power assisted seats, are not considered eligible for reimbursement.
- Offer cannot be used toward the cost of the purchase or installation of Volvo options or accessories, and the payment of sales tax. This offer is subject to federal, state and local taxes.
- Consumers should verify modification information and obtain complete modifier references before having the vehicle modification completed.

BUYING YOUR NEW VOLVO

Today there is a vast array of adaptive equipment choices to be made. To ensure the Volvo you choose matches your needs we suggest the following steps in making your vehicle purchase.

- 1. Obtain a Driving Capabilities Assessment** performed by a certified driver rehabilitation specialist (OT). They will provide an adaptive equipment recommendation.
- 2. Visit your Volvo Retailer** and select the vehicle that suit your needs.
- 3. Choose a Mobility Dealer/Installer** that is qualified to complete your vehicle modification.
- 4. Know your State Laws and Regulations** as they pertain to adaptive equipment driving.
- 5. Ask for a Mobility by Volvo Directory** it provides a listing of nearby resources that will assist you with the buying experience.



A RANGE OF EXCEPTIONALLY VERSATILE VEHICLES FOR THE WAY WE LIVE

To Receive an Information Kit:

Toll Free: 1-800-803-5222 TTY: 1-800-833-0312

Email: MobilitybyVolvo@Volvoprogramhq.com
www.volvocars.us/mobility

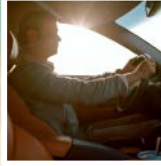
VOLVO NEW CAR WARRANTY

Damage caused by unapproved or improperly installed adaptive equipment, alert hearing devices and accessories will not be covered under the Volvo New Car Warranty. Owners should refer to the Volvo Warranty and Service Records Information booklet for additional warranty information. Volvo Cars of North America, LLC, assumes no responsibility for death, injury or expenses that may result from the installation of adaptive equipment, alert hearing devices and non-genuine Volvo Accessories.



MOBILITY BY VOLVO

XC90



QUESTIONS & ANSWERS

How do I receive the Mobility by Volvo Program Claim Form?

Either the customer or Volvo retailer may obtain a Claim Form by contacting the Mobility by Volvo Center at 1-800-803-5222 or TTY 1-800-833-0312.

What is the time period of the Mobility by Volvo program and which vehicles are eligible?

The current program is in effect from January 4, 2011 through January 3, 2012, and includes new Volvo vehicles* purchased from an authorized U.S. Volvo retailer.

How soon after I purchase my new Volvo do I have to complete the adaptive equipment installation?

Eligible new Volvo vehicles must be upfitted with approved adaptive equipment or alert hearing devices and claims must be submitted within 180 days of the vehicle purchase.

How do I receive my Mobility by Volvo cash assistance?

When the adaptive equipment installation has been completed on your new Volvo, the adaptive equipment dealer will sign the personalized Claim Form obtained from the Mobility by Volvo Center and provide you with a paid invoice. Mail the Claim Form, your Volvo sales agreement, paid adaptive equipment invoice and medical prescription, if a clear definition of need does not exist, to the Mobility by Volvo Center. You will receive a check mailed to you directly from the Mobility by Volvo Center for up to \$1,000 toward the cost of your adaptive equipment and up to \$200 on alert hearing devices. Maximum reimbursement is \$1,000.*

What adaptive equipment qualifies for the cash assistance?

Adaptive equipment is defined as any device that makes it easier for persons with physical disabilities or impairments to drive or be transported in a vehicle. Options available for factory or retailer installation, such as running boards and power-assisted seats, are not eligible. Equipment that is not clearly related to a specific medical need, such as alert hearing devices, swivel seats and pedal extensions, will require original medical documentation clearly detailing the physical disability or permanent impairment for which the equipment is intended. This documentation must be prepared by a licensed, certified medical or medical-related professional.

May I go to any adaptive equipment installer or must I go to someone in your Mobility by Volvo Directory?

You may take your vehicle to the adaptive equipment installer of your choice. The Directory provided in the Information Kit is for assistance and reference only and no endorsement is intended. You should verify information and obtain complete references of centers and installers before any services are rendered.

Is it necessary for me to visit an assessment center before I qualify for Mobility by Volvo assistance?

No. If you already have equipment you're going to transfer, or you know what equipment you need, it is not necessary for you to have an evaluation at an assessment center.

May I use the cash assistance toward the purchase of my Volvo?

No. Cash assistance can only be used toward the installation of adaptive equipment or alert hearing devices.

Does newly-purchased used adaptive equipment qualify?

Yes. As long as you have a paid receipt, newly-purchased used equipment acquired for your installation will qualify for assistance.

Can Mobility by Volvo cash assistance be used in combination with other incentives or rebates?

Yes. Mobility by Volvo cash assistance may be combined with all other publicly offered incentive programs in effect at the time of purchase. Please speak with your authorized Volvo retailer for details.

Are used Volvo vehicles eligible?

No. Only new Volvo models purchased from an authorized Volvo retailer are eligible.*

Will Mobility by Volvo cover the cost of transferring my equipment from my old vehicle to a new vehicle?

Yes. The cost of the transfer installation to your new vehicle is covered with a paid receipt.

If I have a family member who requires adaptive equipment assistance to enter or ride in my new Volvo, will Mobility by Volvo cover the cost of the equipment for that person?

Yes. Adaptive equipment required to transport a physically disabled family member is covered up to \$1,000 and up to \$200 for alert hearing devices. Maximum reimbursement is \$1,000.*

* Refer to the Mobility by Volvo Program Rules. For complete details see your authorized Volvo retailer.