



VOLVO COMPLIMENTARY FACTORY SCHEDULED MAINTENANCE PROGRAM



COVERED ITEMS QUICK REFERENCE GUIDE

Coverage Period	Volvo Complimentary Factory Scheduled Maintenance 3 years or 36,000 miles	Volvo Warranty Coverage 4 years or 50,000 miles
Scheduled maintenance services	Yes	No
Engine oil and filter, replace	Yes*	No
Cabin air filter, replace	Yes*	No
Adding fluids	Yes	No
Brake pads	Yes**	Yes***
Wiper blades	Yes**	Yes***
Brake rotors	No	Yes***
Adjustments	No	Yes***
Headlamps, wheel alignment, tire balancing, sunroof adjustment	No	Yes***
Bulbs	No	Yes
Shock absorbers	No	Yes***
Exhaust system	No	Yes****
Tires	No	No*****
Worn upholstery, carpeting, interior components	No	No
Towing – Covered by the Volvo On Call™ program. Please refer to the Volvo On Call™ owner's guide.		

* Replacement at intervals specified in the Volvo Warranty and Maintenance Records Information Booklet.

** Included in the Volvo Optional Factory Scheduled Maintenance Upgrade Program options.

*** Covered by the 1 year / 12,000 mile adjustment period only for wear. Manufacturing defects covered for 4 years or 50,000 miles.

**** Catalytic converter is included in the emissions system warranty. Please refer to the Volvo Warranty and Maintenance Records Information booklet for details.

***** Tires warranted by individual tire manufacturers. Please refer to the tire manufacturer warranty booklets in the owner's Warranty Information Packet.

Part No. WTY5741109

Printed in U.S.A.

Each recommended service must be performed within 1,500 miles of the normal service interval listed in the Warranty and Maintenance Records Information booklet. Volvo owners will be responsible for maintenance costs when mileage precedes or exceeds the recommended interval by 1,500 miles. Service intervals missed by the owner will not be performed. Authorized Volvo retailers will perform the service that is appropriate for the mileage or age of the vehicle. Volvo recommends that you bring your vehicle in for service at least once a year regardless of mileage.

Optional Program Upgrades

Volvo owners may have the opportunity to purchase program upgrades for additional coverage. Please contact your authorized Volvo retailer for more information.

Items Not Covered:

- Wear items outlined on page 41 of the Warranty and Maintenance Records Information manual.
- Damage to the vehicle resulting from normal wear and tear or abuse.
- Vehicles severely damaged and/or declared to be a total loss by an insurer.
- Severe operating conditions requiring additional services.
- Customer requested services or Volvo retailer suggested services not specified in the Volvo Warranty and Maintenance Records Information booklet.

The Volvo Complimentary Factory Scheduled Maintenance Program is transferred automatically to subsequent owners of the vehicle within the program period.



Volvo is not only committed to caring for your car, but to helping ensure you and your family's well being. To further enhance the Volvo ownership experience, your new Volvo includes the Volvo Complimentary Factory Scheduled Maintenance (FSM) Program. This maintenance program is designed to complement your Volvo warranty and will help ensure trouble free operation of your Volvo vehicle.

The Volvo Complimentary Factory Scheduled Maintenance program offers:

- scheduled maintenance coverage for the first 3 years or up to 36,000 miles*
- the first four regularly scheduled maintenance services at 7,500, 15,000, 22,500 and 30,000 miles
- covers all 2011 model year Volvo vehicles sold new to a retail customer and registered in the U.S. by an authorized Volvo retailer

We care for you and your safety; therefore, in addition to normal service and inspection items listed below, the Volvo Complimentary Factory Scheduled Maintenance Program includes a diagnostic check of passive and active safety systems. Also included in your scheduled maintenance service is a systems check of the on-board computer monitoring functions.

These regularly scheduled maintenance service checks performed by your authorized Volvo retailer, will help ensure trouble free operation of your Volvo vehicle.

Through the Volvo Complimentary FSM program, your Volvo retailer may be authorized** to perform functional or performance enhancements through software upgrades. This will keep your Volvo up to the latest recommended standards.

The Volvo Complimentary FSM program is honored at any authorized Volvo retailer in the United States. Coverage begins with the date the vehicle is delivered to the original purchaser or the original lessee, or on the date the vehicle is placed in service as a "demonstrator." This program is associated with the vehicle and cannot be transferred to another vehicle.

* Volvo recommends that you bring your vehicle in for service at least once a year regardless of mileage. In such cases Volvo will cover the recommended services at 1 per year for the first 4 years.

** At the discretion of Volvo Cars of North America, LLC., applicable software upgrades may be downloaded to your vehicle.

Volvo reserves the right to make changes to or terminate this program at any time.

First Service: 7,500 MILES

- Check on-board diagnostic system
- Engine oil and filter replace
- Reset Service Reminder Indicator (SRI)
- Check / adjust engine coolant, power steering* and washer fluid levels
- Check all wiper blades
- Check brake fluid level
- Check brake pads
- Check tire pressure, wear and condition**
- Clean inside of windshield in front of camera (vehicles with camera for collision warning)

* No power steering fluid check on S40, V50, C70 and C30 models.

** Check spare tire pressure every two years.

Second Service: 15,000 MILES

- Check on-board diagnostic system
- Engine oil and filter replace
- Reset Service Reminder Indicator (SRI)
- Check / adjust engine coolant, power steering* and washer fluid levels
- Visual inspection of bevel gear (all wheel drive models only)
- Replace cabin air filter***
- Inspect convertible hardtop (C70 only)
- Clean inside of windshield in front of camera (vehicles with camera for collision warning)
- Check / adjust parking brake
- Check all wiper blades
- Check brake fluid level
- Check brake pads
- Check tire pressure, wear and condition**

* No power steering fluid check on S40, V50, C70 and C30 models.

** Check spare tire pressure every two years.

*** Recommended to replace at least once a year or more often in heavy traffic or dirty/dusty areas.

Third Service: 22,500 MILES

- Check on-board diagnostic system
- Replace engine oil and filter
- Reset Service Reminder Indicator (SRI)
- Check / adjust engine coolant, power steering* and washer fluid levels
- Check all wiper blades
- Check brake fluid level
- Check brake pads
- Check tire pressure, wear and condition**
- Clean inside of windshield in front of camera (vehicles with camera for collision warning)

* No power steering fluid check on S40, V50, C70 and C30 models.

** Check spare tire pressure every two years.

Fourth Service: 30,000 MILES

- Check on-board diagnostic system
- Engine oil and filter replace
- Reset Service Reminder Indicator (SRI)
- Check fuel and brake lines/hoses for damage or leaks
- Check / adjust engine coolant, power steering* and washer fluid levels
- Check battery fluid level and mounting (check more frequently when driving in severe climates)
- Visual inspection of bevel gear (all wheel drive models only)
- Replace cabin air filter***
- Inspect convertible hardtop (C70 only)
- Clean inside of windshield in front of camera (vehicles with camera for collision warning)
- Check / adjust parking brake
- Check all wiper blades
- Check brake fluid level
- Check brake pads
- Check tire pressure, wear and condition**

* No power steering fluid check on S40, V50, C70 and C30 models.

** Check spare tire pressure every 2 years.

*** Recommended to replace at least once a year or more often in heavy traffic or dirty/dusty areas.

Please refer to your **Warranty and Maintenance Records Information** booklet for complete service maintenance information including service interval details for optional FSM upgrade programs. See your Volvo retailer for additional information.