

1. What is Connect Plus? **A:** Connect Plus is Volvo's embedded connectivity service that powers in-car digital features such as Google Maps with real-time traffic and navigation, Google Assistant for voice control, and access to Google Play apps on the center display. Connect Plus comes standard for 4 years on all new Volvo vehicles equipped with Google built-in.
2. What are the benefits of Connect Plus? **A:** Connect Plus provides built-in connectivity for Google services and streaming apps—without needing to set up or rely on a personal mobile hotspot. It provides a convenient connected driving experience.
3. How do I subscribe? **A:** You can subscribe to Connect Plus through the Volvo Cars app or the Volvo Cars website.
4. How do I confirm that my car has Connect Plus? **A:** The easiest way is through the Volvo Cars app under the Vehicle tab by selecting Plans and Services.
5. Will the Volvo Cars app still work if I don't have Connect Plus? **A:** Yes. Core Volvo Cars app features—such as remote start and vehicle status—will continue to function normally without an active Connect Plus subscription.
6. What features stop working if the car is not connected? **A:** Without Connect Plus, the vehicle still supports built-in features such as some offline navigation, phone calls, and radio or locally stored media. However, the following features will be unavailable: real-time traffic and online navigation in Google Maps, Google Assistant, and Google Play and in-car app downloads
7. How much does Connect Plus cost? **A:** Connect Plus is available for \$120 per year
8. What subscription terms are available? **A:** Currently, Connect Plus is only offered as a 1-year subscription. A monthly subscription option is planned.
9. Is there a data limit with Connect Plus? **A:** Connect Plus includes unlimited data, but data speeds may be slowed if the network is busy. As well, a fair usage policy applies which allows us to suspend or limit your access to or use of your internet access under certain circumstances. For details, please refer to the Owner's Manual and the [Terms and Conditions](#).
10. Will Bluetooth work without Connect Plus? **A:** Yes. Bluetooth functionality is not dependent on Connect Plus and will continue to work without an active subscription.
11. Do Apple CarPlay and Android Auto require Connect Plus? **A:** No. Apple CarPlay and Android Auto function independently of Connect Plus and will work as normal.

12. Will Over-the-Air (OTA) software updates still work without Connect Plus? **A:** Yes. OTA software updates will continue to function even without an active Connect Plus subscription.
13. Will satellite radio continue to work without Connect Plus? **A:** SiriusXM Satellite Radio will continue to operate as normal without Connect Plus.
14. Do Connected Safety, emergency calls, and stolen vehicle tracking require Connect Plus? **A:** No. Connected Safety features, emergency calling, and stolen vehicle tracking remain active regardless of Connect Plus subscription status.
15. How will I be notified before my Connect Plus subscription expires? **A:** Customers will be notified via email, the Volvo Cars app, and in-car messages, starting approximately one month before the expiration date.
16. What options do I have if I choose not to subscribe to Connect Plus? **A:** You can connect the car to your smartphone's mobile hotspot to access online services and mobile data.