

## **Volvo Selekt Approved Used Car offers Two years free servicing and warranty cover with 11.9% APR representative finance**

Service and Warranty offers available at participating retailers on selected used cars (excludes pure electric models) when financed through Volvo Car Financial Services UK Ltd, SL6 4FL, between 2<sup>nd</sup> May and 31<sup>st</sup> August 2023 (inclusive). Minimum £5,000 to finance. Subject to status. 18s and over. Guarantee may be required. Terms apply

Volvo Selekt Used Car Service Plan available on the next two consecutive services on cars up to 5 years old, with a maximum mileage of 104,000 at the time of purchase.

Volvo Selekt Used Car Warranty cover available on cars up to 5 years old with less than 100,000 miles at the time of purchase.

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### **Volvo Selekt Approved Used Car Service Plan Terms & Conditions**

#### **What is covered?**

All Volvo cars are serviced in accordance with the official Volvo Cars Service Schedule. All elements of the Volvo Cars Service Schedule are covered by your Volvo Cars Service Plan – this includes the cost of materials, cost of labour and VAT (the VAT rate applicable at time of plan selection will apply). The number of services included in your Volvo Cars Service Plan is detailed on your certificate.

#### **What is not covered?**

Anything which is not included within the official Volvo Cars Service Schedule for your vehicle, for example, any extra maintenance work or adjustments. The replacement of timing belts, auxiliary belts, tensioners and rollers, brake fluid, AdBlue and coolant is also excluded. Please note that the duration of your Volvo Cars Service Plan is affected by your anticipated annual mileage. If your annual mileage is higher than that of your model Service Schedule, this will result in servicing dates being sooner than expected and reduce the duration of the plan.

#### **How to make a service claim?**

All servicing must be carried out by an authorised Volvo Retailer or Volvo Service Centre in the United Kingdom. When you book your service with them, please let them know that you have a Volvo Cars Service Plan. At the Volvo Retailer or Service Centre, show them your certificate and they will verify your plan details. Once your Volvo Cars Service Plan is confirmed, the Volvo Retailer or Service Centre will proceed with the service. Your Service Schedule is based on the recommended service intervals specified in your Volvo Service Handbook. The key details of your plan are on this certificate. For any other information regarding your Volvo Cars Service Plan, please contact your Volvo Retailer.

#### **Cancelling your Volvo Cars Service Plan**

Volvo Cars Service Plans cannot be cancelled and will remain with the car for subsequent owners to use in the event not all services have been carried out.

### **Termination of your Volvo Cars Service Plan**

Your Volvo Cars Service Plan will automatically terminate either:

1. Upon the end date detailed on this certificate; or
2. Upon your Volvo having received the number of services detailed on your certificate.

### **Customer obligations**

You must confirm any changes of vehicle registration number via your Volvo Retailer. You must adhere to the Service Schedule intervals detailed in your Volvo Service Handbook.

### **Participating Authorised Volvo Retailers or Volvo Service Centre obligations**

The authorised Volvo Cars Retailer or Volvo Cars Service Centre will carry out servicing on your vehicle as soon as is reasonably practical.

### **What to do if you have a complaint**

If you have a complaint about the servicing work conducted on your vehicle, you should address the complaint to the authorised Volvo Retailer or Service Centre who conducted the service. If you have a complaint about any other element of the Volvo Cars Service Plan, please contact Volvo Cars Customer Services.

### **Who administers the Volvo Cars Service Plan?**

The Volvo Cars Service Plan is administered by Volvo Car UK Limited, Scandinavia House, Norreys Drive, Maidenhead, Berkshire, SL6 4FL.

**IMPORTANT:** Vehicles should be serviced in accordance with the Volvo servicing schedule by an authorised Volvo Retailer or Volvo Service Centre. Leeway of one month or 1,000 miles is permitted. Should you have any doubts concerning the service requirements of your Volvo, please contact your dealer for clarification.

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## **Volvo Selekt Approved Used Car Warranty Terms & Conditions**

Volvo Selekt Used Car Warranty terms apply, available at participating retailers on Volvo Selekt used cars when purchased through between 2<sup>nd</sup> May and 31<sup>st</sup> August 2023 (inclusive). Available on cars up to 5 years old with less than 100,000 miles at time of purchase. Volvo Selekt Warranty terms and conditions apply.

### **Volvo Selekt Used Car 2 years Warranty Terms & Conditions**

Only authorised Volvo retailers can offer the Volvo Selekt Warranty – one of the most comprehensive warranties available, it covers all key mechanical and electrical components. Two years warranty is available on cars up to 5 years old with less than 100,000 miles at time of purchase and provides unlimited mileage warranty cover-with the additional peace of mind from MOT test cover for your car's first or next MOT.

Cars over 5 years old come with the Volvo Selekt warranty cover for six months. Customers have the option to upgrade this to 12 months when taking delivery of the car.

With Volvo Selekt Warranty your car is covered across Europe, giving you peace of mind wherever you are.

**NOTE:** Vehicles under 3 years old will have the balance of the manufacturer warranty in place unless the car is between 12 and 36 months old in which case the following Volvo Selekt Warranty cover will take over at the point the original Volvo warranty expires.

The comprehensive Volvo Selekt warranty covers the cost or replacement of any factory-fitted mechanical or electrical component which suffers a sudden mechanical or electrical failure.

Mechanical or electrical failure means the failure of a component causing a sudden stoppage of its function, for a reason other than wear and tear, normal deterioration, or negligence.

**The only exceptions are:**

This warranty does not cover spark plugs, auxiliary drive belts, exhaust system and diesel particulate filter (catalytic converters are covered), clutch frictional material, brake shoes, pads and discs, lamps (LED lamps are covered providing at least 50% of the lighting has failed), bulbs (Bi-Xenon bulbs are covered), fuses, batteries, paintwork, body panels, body seals and weather strips, handles and hinges, cosmetic finishes, carpets and trim, upholstery, glass, wiper blades, wheels and tyres and the adjustment of any component, servicing, maintenance and normal wear and tear.

In the event of a successful claim, we will also provide a contribution towards recovery charges, replacement vehicle hire, overnight hotel expenses, emergency travel and consequential damage (Warranty Terms and Conditions apply). Cover is also extended to the continent of Europe for UK residents.

**IMPORTANT:** Vehicles should be serviced in accordance with the Volvo servicing schedule by an authorised Volvo repairer. Failure to do so may invalidate this warranty. Leeway of one month or 1,000 miles is permitted. Should you have any doubts concerning the service requirements of your Volvo, please contact your dealer for clarification.